Live@edu Mobile Device Setup

Please read the following instructions carefully. Take note that in some instances during a mobile setup you will use @monmouth.edu and others, @live365.monmouth.edu.

You will have to add your Live@edu account as a new account on your mobile device. Changing the settings for an existing Squirrelmail/Hawkmail account will not function properly.

**iPhone/iPod/iPad Settings**

Settings > Mail, Contacts, Calendars
Add Account: Microsoft Exchange
Email: username@live365.monmouth.edu
Domain: leave blank
Username: username@monmouth.edu
Password: Your Monmouth Network Password
Description: “Enter the name you wish for this to be listed as”
Next
Server: m.outlook.com (this should be populated automatically)
Next
Mail, Calendar, Contacts can be turned on or off on this screen
Save

**Motorola Android (Droid and Droid X) Live Settings**

Settings > Accounts and Sync > Add Account > Corporate
Email address: username@monmouth.edu
Password: Your Monmouth Network Password
Next
Domain\Username: username@monmouth.edu
Password: Your Monmouth Network Password
Server – Please login to your Live@edu account and go to “Options (top right corner), “See all my options”, and click the link “Settings for POP, IMAP, and SMTP access”. Under IMAP, enter the “server name”
Use Secure Connection: checked
Accept all SSL certs: checked

If you have trouble please try the settings for “Android 4.0”

**HTC Android (Incredible) Live Settings**

Settings > Accounts and Sync > Add Account > Exchange Active Sync
Email: username@monmouth.edu
Password: Your Monmouth Network Password
Enter Manual Setup
Server Address: m.outlook.com
Domain: leave blank
User name: username@monmouth.edu
Password: Your Monmouth Network Password
Check SSL/Secure
Finish
Android 4.0 Settings

Settings > Accounts and Sync > Add Account > Corporate
Email address: username@monmouth.edu
Password: Your Monmouth Network Password
Enter Manual Setup
Domain\Username: username@monmouth.edu
Password: Your Monmouth Network Password
Server – Please login to your Live@edu account and go to click the question mark in the top right corner, and select about. Search for the field “Host name:” Use this name in the server field.
Use Secure Connection: checked Accept all SSL certs: checked

BlackBerry Settings

In Email Settings: Choose Windows Live, @live.com
Email – username@monmouth.edu
Password – Monmouth network password
Choose POP/IMAP
Server name: Please login to your Live@edu account and go to “Options (top right corner), “See all my options”, and click the link “Settings for POP, IMAP, and SMTP access”. Under IMAP, enter the “server name”.
Port 993
Encryption method: SSL

Mac OS X – Mail

Email Address – username@monmouth.edu
Password – Monmouth Network Password
Account type – IMAP
Username – username@monmouth.edu
Incoming Server - Please login to your Live@edu account and go to “Options (top right corner), “See all my options”, and click the link “Settings for POP, IMAP, and SMTP access”. Under IMAP, enter the “server name”.
Outgoing Server – same as incoming server
Check to use authentication and insert username@monmouth.edu and password
Check “Take online” and create account

Windows Phone

Choose Settings
Choose “Email and Accounts”
Select “Outlook”
Username – username@live365.monmouth.edu
Password – Monmouth network password
Sign in
Username – username@monmouth.edu
Domain – m.outlook.com
Outlook 2011 for Mac

Add Account
Exchange Account
Email address – username@monmouth.edu
Authentication method – Username and Password
Username – username@monmouth.edu
Password – Monmouth Network Password
Uncheck “Configure Automatically”
Server – Please login to your Live@edu account and go to “Options (top right corner), “See all my options”, and click the link “Settings for POP, IMAP, and SMTP access”. Under IMAP, enter the “server name”.
Choose “Use SSL to Connect

Outlook 2007/2010 on Windows

Click the “Start” menu and go to Control Panel, and choose “Mail”
Create New Profile, choose whatever name you would like
Choose “Manually configure server settings or additional server types”
Choose Internet Email as the service
Email address – username@monmouth.edu
Account type – IMAP

Incoming Server and Outgoing Server – Please login to your Live@edu account and go to “Options (top right corner), “See all my options”, and click the link “Settings for POP, IMAP, and SMTP access”. Under IMAP, enter the “server name”.
Username – username@monmouth.edu
Password – Monmouth Network Password
Click “Remember Password”
Click “More Settings”
On the “Outgoing Server” tab choose “Log on using” Username@monmouth.edu and your Monmouth network password.
On the “advanced” tab:
  o Incoming Server – 993, Use the encryption connection – SSL
  o Outgoing Server – 587, Use the encryption connection – TLS

Click “OK”, and “Next”