

### **Supervisor of the Year Nominee: Emily Blaser, Undergraduate Admissions**

Emily Blaser exemplifies all the qualities of what it takes to be nominated as Supervisor of the Year. She was nominated by five Undergraduate Ambassadors who all mention similar virtues: mentorship, leadership, empowerment, collaboration, community, enthusiasm, guidance and role model. Furthermore, because Emily has first-hand experience working as an UG Lead Student Ambassador, she understands the position very well which enables her to pass along her skill set to the staff of 35 student employees. While as undergraduate student at Monmouth University, Emily excelled in her position as Lead Ambassador for Monmouth where she was selected as Monmouth University's 2019 Student Employee of the Year.

---

#### **Nominated by Megan Chase, Lead Student Ambassador**

As a Lead Ambassador working for Emily Blaser for years now, I can say without a doubt that she has been phenomenal in every way that a supervisor can be. As a lead, she has allowed me to demonstrate my abilities as a leader through multiple tasks and office duties. These assignments have allowed me to portray responsibility and have allowed me to take initiative when assisting my peers. Emily has also encouraged everybody to use their prior knowledge and skillsets to be the best at the job that they can be. She has allowed everybody to tweak the tour script and personalize it to be the most passionate at work possible. She has also helped individuals like me build their communication and team skills while still being to excel at the skills that come more naturally.

Everybody at work respects Emily because she cultivates a quality work environment. She is constantly giving us new assignments and challenging our prior skillsets, and we all appreciate the knowledge that we learn every time we are on the job. Her office door is always open if we ever need any help, making us forever have a mentor about anything we need at all, personal or work-related. Prior supervisors in her role never had the entire staff so enthusiastic about coming to work like she does. In addition, through assigning us specific students to talk to who have similar interests, we are constantly able to make meaningful contributions to what office stands for as a whole, welcoming new hawks to our community. In summation, due to the work ethic and leadership she has showcased, Emily Blaser without a doubt deserves the title of supervisor of the year.

---

#### **Nominated by Madeline Woolley, Tour Ambassador**

The supervisor that I feel deserves the honor of receiving Supervisor of the Year is Emily Blaser. Despite having held multiple positions on campus, it is without a doubt that the supervisor I feel deserves this recognition is Emily Blaser. From the beginning of my employment, it was clear that I would have the opportunity to demonstrate my responsibility and be heard not only by my co-workers but by my supervisor. Whether it's a small task or giving a tour, the opinion of the staff is always taken into consideration when decisions that involve us are made. Emily truly strives to make her workers feel empowered. Some of the most hectic yet fun memories I have as an ambassador involve open houses and info sessions. For context, open houses and info sessions are some of the biggest days for

ambassadors. Hundreds of families register for tours so the pressure is on when it comes to performance. All of the ambassadors are pushed to their limits when it comes to mental endurance and attitude. No matter how many tours you give, it is important to remember why you are doing those tours in the first place. Emily does an impeccable job to remind us of our importance and the differences we make for those families joining us. Without her perseverance and encouragement, these large-scale events would not run with the ease with which they run at.

Furthermore, because Emily has experience working as an ambassador, she understands the position well and knows how to handle situations that some of us may not be experienced with. When it comes to how the event is executed, the ambassadors are given the responsibility to manage the flow of families attending tours. While Emily gives us advice on how to go about the massive rush, she allows the ambassadors to take initiative and create a plan. There are often specific students that have similar interests as some of our ambassadors. Emily finds it imperative that those students be placed with one of our corresponding ambassadors with the same interests to ensure the best experience. It is with this supervision that our ambassadors can perform at such high standards and ultimately impress families to choose Monmouth as their next home.

When talking about the work environment itself, Emily allows each employee to excel in their way. As an ambassador, I feel comfortable enough to ask for help from my co-workers as well as my supervisor whenever I am unsure of a situation. Additionally, those students that are going above and beyond in their role as an ambassador get the opportunity to earn more responsibility by applying to become a lead ambassador. As a lead Emily to lead the fellow ambassadors to success. Not only is becoming a lead ambassador a huge honor and responsibility, but it also gives students an incentive to work harder and perform to the highest standards. However, becoming a lead ambassador is just one of the many achievements an ambassador can have. Working as an ambassador, one is given the responsibility of being the face of Monmouth. Oftentimes you are the first face a family sees on campus, so an ambassador must always put their best foot forward. The most rewarding part of the whole job is coming back from the tour and having families compliment you for being a great tour guide. On top of that, some families will even go out of their way to thank our supervisor by emailing her or physically telling her what a great job her students do. These compliments are always great to hear because even on your worst days you know you are making a difference in a family's experience at Monmouth. However, these compliments could not have been made without the help of our supervisor Emily. It's people like her that make our jobs easier and more enjoyable

---

### **Nominated by Caroline Hurtt, Lead Student Ambassador**

I proudly nominate Emily Blaser for Supervisor of The Year. Emily is extremely deserving of this nomination, and I can proudly say that she has made an immense impact on my college career, and my experience as a student worker. There are countless reasons why Emily should be given this award. I work as a lead tour ambassador which means that I work closely with Emily and the rest of the tour staff. I see first-hand the ways in which Emily has made an impact on each and every ambassador. Not only is Emily our supervisor, but she is our mentor that makes us all feel welcomed and supported. Running a staff of 30 tour guides is no small feat. But Emily does it, and she does it with so much grace.

Working as a tour guide has been one of the greatest experiences of my life, and Emily has contributed greatly to that. I know that whenever I step foot in the office, it will be a time where I am encouraged and where I will feel at home. Emily makes it her mission to provide all of her employees with a work environment that is uplifting and meaningful.

I can speak for all of my fellow tour guides when I say that Emily truly has our best interest at heart. She always puts her students first, and that is evident in the way that she cares for each and every member on the staff. She is a servant leader that motivates and inspires her staff. As tour guides, we are tasked with showing prospective students and their families the Monmouth campus and what the MU community has to offer. The way I see it, that begins at the top. It begins with Emily, our supervisor. Her humility and kind heart sets the tone for all of the ambassadors and the way in which we emulate the feeling of home at Monmouth. The culture that she has cultivated allows us to put our best foot forward when talking to families. There is no better job to have on campus than a university ambassador, and that is all because of Emily Blaser.

---

#### **Nominated by Mia Najd, Lead Student Ambassador**

Emily Blaser is a fine example of a well-rounded, efficient, and caring campus leader. As supervisor of the Monmouth Ambassador program, she more than makes her employees feel like part of the staff—she builds friendships and a community for all of us. Being on the ambassador team comes with certain responsibilities. Such as showing up in uniform and giving the tour, helping with mailings, talking to families, sending messages to our GroupMe, grabbing things from storage locations, and overall, just being friendly and knowledgeable about our campus. Emily's leadership style encourages every single student on staff to strive to do their best at each task at hand. She created an environment where the staff is eager to "check-in" upon arriving for work to see what they can help with. Students are encouraged to collaborate for any tasks and work as part of a team. Whether it's creating a fun assembly line for mailings or taking a buddy with you to grab supplies.

The Undergraduate Admissions Office is a place where students grow and shine through their responsibilities. The satisfaction that students get when they've just finished a wonderful conversation with a family is indescribable and it excites other ambassadors to do the same. In addition, it's the little moments that make all the difference. Emily has an open-door policy where any member of the ambassador team can feel comfortable to come to Emily's office for questions, concerns, or a friendly chat. Right there in Emily's office is our 'Happy Jar' where ambassadors can stop by and write a note for the rest of the team. At the end of the month happy notes that make the people around you feel good are sent out for all of the ambassadors to enjoy. Emily supervises about 35 student employees at any given time. This takes immense patience and proper communication. Emily uses her ability to effectively communicate with each individual on a daily basis. She uses her skills garnered as an undergraduate and graduate at Monmouth to lead our group through successful tour days, open houses, accepted student days, information sessions, group meetings and bonding! If it weren't for Emily's ability to communicate efficiently and successfully with each of us, these events wouldn't be so smooth.

Being on the ambassador team encourages each student to dig deep into who they are as a student and the skill sets that Monmouth has given us to better ourselves and the tours that we give at Monmouth. If a family comes walking into the office, each ambassador is equipped to take initiative in helping that

family have a wonderful experience. Whether it is catching them up for a tour, connecting them with their admissions counselor, or just answering a few helpful questions. By preparing her team for interactions like these, Emily has given us the skill set and confidence to be the faces of Monmouth University. Emily knows exactly when to challenge us and when to support us. She sees the potential in each student and helps work with us to give the best tour that we can. For example, if a student is not feeling the best about their first tour, she will talk with that student about what can best help them to feel ready. As well as encourages friends and teammates to walk through the tour with that person until they feel confident. This is not a place where we step down from a challenge, as being able to give these tours and help prospective families is one of the best feelings that a student employee can have. A lot of families will write in about the amazing experience that they had on campus, and Emily is always sure to forward those kind words to the ambassador and the rest of the team so that we can support each other's successes.

Through being a student employee in Undergraduate Admissions I have gained a team of friends that make me enjoy coming to work every day. Most importantly I have gained a supporter, mentor, and friend in Emily. She is always around to lend a helping hand and go above the call of duty to ensure the best possible working environment for all of us. She exudes positive energy that is contagious to the rest of the team. For all of Emily's efforts day in and day out I believe she deserves to be recognized as the Supervisor of the Year.

---

#### **Nominated by Ava Komasz, Tour Ambassador**

Emily allows her staff to pick up shifts and step into leadership roles by encouraging them to support their peers. She holds monthly meetings to make sure everyone is on the same page and an end of the semester social celebration to boost morale. She allows us to demonstrate responsibility by letting us as employees decide how we want to run our shift so that we operate effectively and equally.

She hires staff from a variety of places and of a variety of majors in order to promote diversity and new ideas. Whenever someone comes up with a new idea, she lets them run with it, which encourages us to find unique means to the end of our job.

Emily encourages a quality work environment by helping students resolve issues and learn from one another. We are challenged every day to handle the public with respect and guide them through the confusing time of choosing a college. Recently, she put a "happy jar" in the office for us to put in exciting things that are happening in our lives so that we can build each other up.

Emily encourages us to treat everyone equitably. She helps us adapt when we are met with families from an identity we are unfamiliar with. She frequently talks to students outside of work context and things that are happening in our lives so that we can build each other up. She also allows us to contribute to the institution by expanding our worldview and creating an environment that encourages students to accept all who come through our doors.