



CARE CONNECT - MU

The Connect to Wellness at Monmouth University: A competent community initiative (CONNECTWELLMU) has partnered with UNITE US, an outcome-focused technology company that helps to build coordinated care networks of health and social service providers to bring CareConnectMU to Monmouth.

What is CareConnectMU?

CareConnectMU is the University's coordinated care network to address the social determinants of student health, success, retention, and persistence. If a student is food insecure, currently or at risk of homelessness, needs access to health insurance, caregiver support, utilities assistance, veteran resources, social skills development or other social need, a referral through this network is the first step to engage with and help the student overcome these barriers to success at Monmouth and to achieve wellness.

How does it work?

There are two ways to refer a student in need to the network:

- 1) Using the "Student Support - CareConnectMU" form through the "Offices and Services" menu on the myMU portal (see attached 1-2-3 guide).

OR

- 2) Direct referral to Michael Callahan, Director of Veteran Services and Student Support via email (mcallaha@monmouth.edu) or via phone at 732-263-5258.

Is student information secure?

While student information will be kept on file through this web-based system, there are several structures in place to keep student information safe. The CareConnectMU network and the UNITE US platform is HIPAA, FERPA, and SAMSHA compliant, as well as compliant with Security and Data Storage Standards and Breach & Enforcement rules. Student protected information is also restricted from view based on each provider's individualized viewing restrictions. All information is stored through Amazon Web Services, which is encrypted both when resting and in use.

More questions?

Please reach out to Michael Callahan directly at x5258 or mcallaha@monmouth.edu .