

CSWE 71ST ANNUAL CONFERENCE | DENVER, CO





Empowering Direct
Support Professionals:
Bringing Joy to Adults
with Intellectual and
Developmental
Disabilities

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What is joy?

- Feelings of Joy
- Greater risk of inaccessible joy
 - pathology
 - institutionalization,
 - lack of conn4ectedness,
 - maladaptive treatment models
 - lack of choices/freedom
 - Infantilization/othering
 - dependence on others
 - time based interactions



Direct Support Professional (DSP)

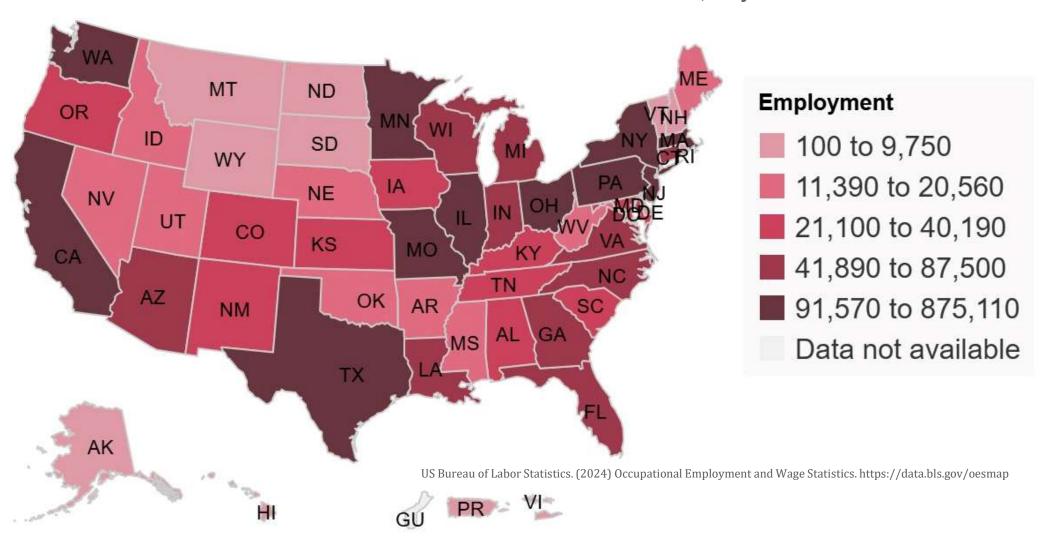
National estimates for home health and personal care aides

Employment	Employment Relative Standard Error	Mean Hourly Wage	Mean Annual Wage	Wage Relative Standard Error
3,988,140	0.3 %	\$16.82	\$34,990	0.3 %

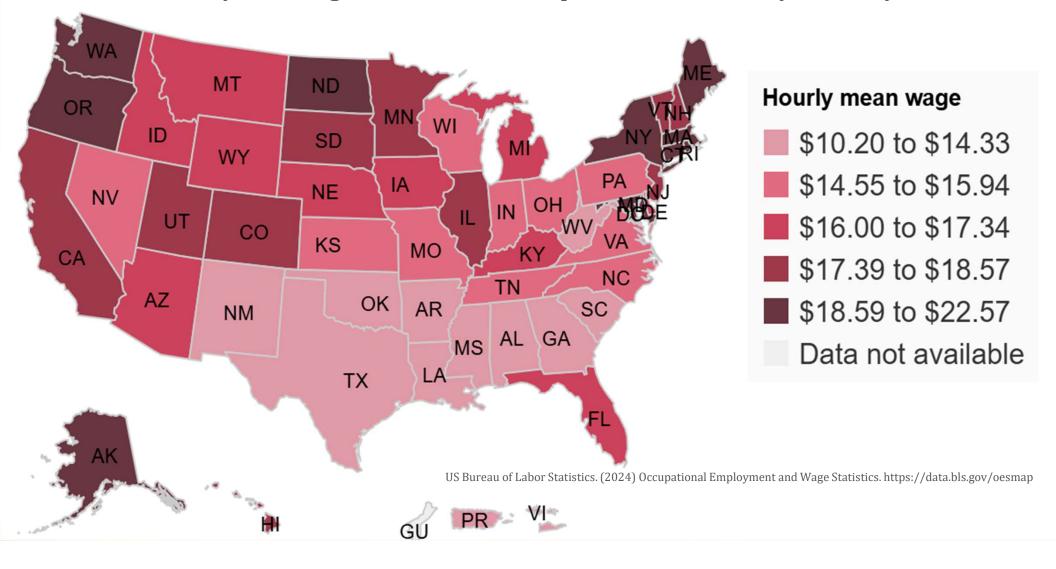
Percentile	10%	25%	50%	75%	90%
Hourly Wage	\$12.31	\$14.60	\$16.78	\$18.26	\$21.25
Annual Wage	\$25,600	\$30,370	\$34,900	\$37,980	\$44,190

- What is a DSP?
- Some stats
 - About 306,260 DSP's are employed in Residential Facilities*
- Barriers

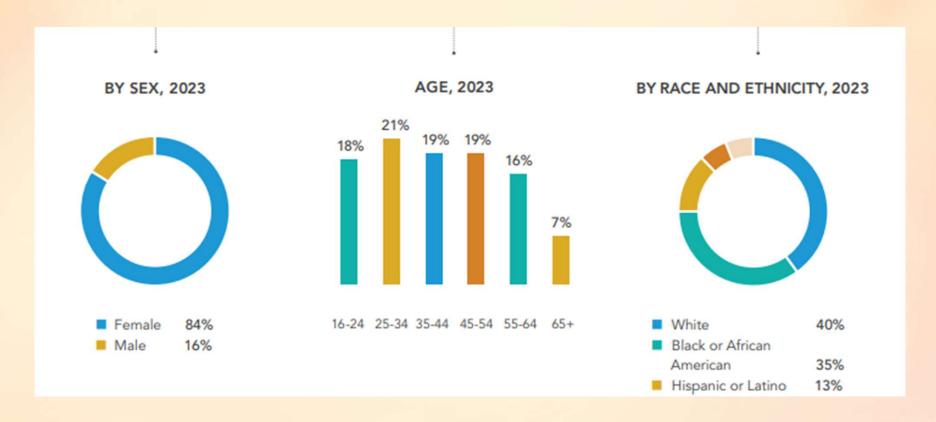
All Home Health and Personal Care Aides, May 2024



Hourly mean wage of home health and personal care aides, by state, May 2024



PHI National, 2025, p. 13



PHI National. (2025). Direct Care Workers in the United States: Key Facts. https://www.phinational.org/wp-content/uploads/2025/09/PHI-DCW-Key-Facts-Report-2025.pdf

Racism

 a belief that race is a basic factor that determines human traits and abilities and that differences between races result in a natural superiority of a particular race".



Intersectionality

Intersectionality highlights the interconnectedness of two or more attributes.



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Let's talk about Neoliberalism



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Empowering joy in DSPs: the impact

- John M Kessler (2018)
 - ACEs and DSPs
- Dennis Reid (2016)
 - Familiarity is important to those with IDD
- John Guercio (2011, 2021, & 2025)
 - Staff training, self care, and mindfulness
- Keesler & Troxel (2020)
 - Self care and professional quality of life
- Chauncey, et al (2019)

ACT mindfulness staff training

Systems theory framework

Closed systems:

- Minimal contact with "others" outside the system
- Rigidity
- Stress
- Confusion
- Limited sustainability
- Stagnation

Open systems:

- Communication
- Growth
- Problem solving
- Coordination
- Decision making
- Goal making
- Independence/Autonomy

Implications for social work education, social justice and human rights

- Basic 'client" rights
 - a therapeutic environment
 - services whose overriding goal is personal welfare
 - functional skills
 - the most effective treatment procedures available
- Basic human right
 - The pursuit of happiness
 - Increases quality of life
 - Co-creates the system and rebalances power
- Social Work as advocates for programmatic change, staff support, and policy reform



Call to Action



- What we are doing to support DSPs:
 - EAP programs/Training Opportunities/Career Ladders
- Replication of ACE/ACT study
- Comparative analysis of agencies
- Satisfaction surveys without fear
- Policy reform
- Humanness back to human services

Questions/Discussion



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Questions or Comments post-conference?

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Let's connect!

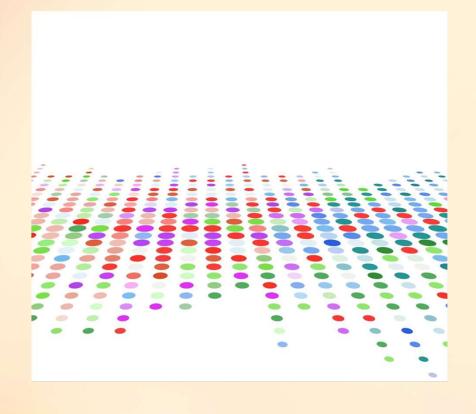




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