


# STUDENT SUPPORT SERVICES GUIDE

## Helping Students in Difficulty



### Aggression


If you see or are dealing with aggressive behavior or other unusual situation:



#### Police Department (MUPD)

Phone:  
(732)-571-4444

Location:  
Corner of Cedar and Norwood Aves.  
[www.monmouth.edu/MUPD](http://www.monmouth.edu/MUPD)



### Illness/Injury

If you see or are dealing with a person who is injured, ill or whose behavior seems erratic:




#### Health Center

Phone:  
(732)-571-3464

Location:  
Birch Hall

If the condition is serious or occurs after business hours, contact MUPD at 732-571-4444



### Psychological Crises, Expression of Suicidal Thoughts/ Homicidal Thoughts

If you believe a student may be a danger to themselves or others, contact the Monmouth University Police Department or Counseling and Psychological Services:



#### Counseling and Psychological Services

Phone:  
(732) 571-7517

Location:  
Rebecca Stafford Student Center  
Third Floor  
[www.monmouth.edu/university/counseling/counseling-services.aspx](http://www.monmouth.edu/university/counseling/counseling-services.aspx)

If the condition is serious or occurs after business hours, contact MUPD at 732-571-4444



### Emotional Behavior

If you see or are dealing with a student who "needs to talk to someone" about a personal concern or is experiencing a psychological or emotional crisis:



#### Counseling and Psychological Services

Phone:  
(732) 571-7517

Location:  
Rebecca Stafford Student Center  
Third Floor  
[www.monmouth.edu/university/counseling/counseling-services.aspx](http://www.monmouth.edu/university/counseling/counseling-services.aspx)

### Physical Assault

If you are dealing with a MU student who is a victim and who wishes to file a report:



#### Police Department (MUPD)

Phone:  
(732)-571-4444

Location:  
Corner of Cedar and Norwood Aves.  
[www.monmouth.edu/MUPD](http://www.monmouth.edu/MUPD)

#### Office of Student Life

Phone:  
(732)-571-3417

Location:  
Rebecca Stafford Student Center  
Second Floor  
[www.monmouth.edu/university/student-services.aspx](http://www.monmouth.edu/university/student-services.aspx)

### Sexual Assault

If you are dealing with a MU student who is a victim and who wishes to file a report:



#### Police Department (MUPD)

Phone:  
(732)-571-4444

Location:  
Corner of Cedar and Norwood Aves.  
[www.monmouth.edu/MUPD](http://www.monmouth.edu/MUPD)

#### Office of Equity and Diversity- Title IX Coordinator

Phone:  
(732)-571-7577

Location:  
Wilson Hall Room 304  
[www.monmouth.edu/university/equity-and-diversity.aspx](http://www.monmouth.edu/university/equity-and-diversity.aspx)

### Disability

If you are dealing with a person with a disability:



#### Department of Disability Services

Phone:  
(732) 571-3460

Location:  
Rebecca Stafford Student Center  
First Floor  
<http://www.monmouth.edu/university/disability-services.aspx>

### Statement on the Family Educational Rights and Privacy Act (FERPA)

Information from records, files, and data directly related to students will not be disclosed by any means to parents, individuals, or agencies outside the University without written consent of the student. A student's directory information may be released, provided that the student does not have a "Do Not Disclose My Directory Information" form filed with the University. If you receive a subpoena or court order, you should contact the Office of the General Counsel for guidance. There are several limited exceptions when a University may disclose education records without a student's consent. One of these exceptions is that information may be provided to University officials with a "legitimate educational interest." Contact the Office of the General Counsel at (732) 571-3598 with any FERPA-related questions.